

## Our Commitment to You, Our Guests, As We Navigate through Coronavirus (COVID-19)

As it has always been, the safety and security of our guests and staff members remains our highest priority. Share Wing, Inc. is doing everything we can to ensure your travel safety and provide maximum flexibility as the situation around coronavirus (COVID-19) continues to evolve.

Our sincerest apologies for the obvious inconvenience and concern; we know we can expect your understanding at this time.

### Precautions regarding Public Spaces

1. Disinfectant is provided in the entrance and the reception desk of the temple for the sanitation, usage and convenience of our guests and visitors.
2. Alcohol-based disinfection is conducted continuously at places and on surfaces that are frequently touched by the public, such as door knobs, doors, handrails and restroom doors.
3. For the maintenance of health, safety and public hygiene, our staff members will wear masks when serving customers.

### Precautions for Staff Members

1. All employees are wearing masks while servicing and within the office
2. All employees check for symptoms and take temperatures before commuting.
3. All employees are asked to use hand sanitizers placed within our facilities.

In addition to our usual cleaning, we are regularly disinfecting our common spaces.

(Entrance, reception desk counters, handles, switches, water taps, lavatories and other necessary places.)

### Requests to Guests

1. We formally request your continual cooperation in using the alcohol-based disinfectants, measuring temperature with an automatic thermometric device and reporting your last accommodation when you visit our premises, so that everyone on the premises can use our facilities without undue concern.
2. We request that anyone who is running a high fever, or is otherwise in poor physical condition, refrain from entering the premises. Your cooperation and compliance are essential to all at this time.
3. If you become unwell, please immediately inform a nearby member of our staff

※The above will likely be updated in accordance with changes in the policies of the Japanese government and related organizations. We ask your ongoing attention and cooperation.